About this report

This report is based on our Business Strategy Topics and our Business Responsibility Topics. These topics were formulated following input from comprehensive stakeholder, risk and materiality analyses.

The results and learnings from last year's report provided us with valuable insight into how we should prioritise our action to achieve our long-term sustainability targets.

We are aware of the different levels of maturity of monitoring sustainable impacts within our regions globally. This is a challenge, however our global long-term sustainability targets will promote cooperation and drive progress throughout our business.

Our sustainability reporting has also given us a powerful communication tool to showcase the benefits our solutions have compared to other waste collection methods.

Building on this work, we will continue to develop pneumatic waste collection and sorting systems that will be sustainable throughout the entire value chain. This will contribute to our higher purpose and responsibilities – today and for future generations.

In this year's report, we have expanded the scope of our sustainability reporting to include another region. Our aim is to include all our regions in our next Sustainability Report in 2022.

I hope you find the report interesting and please do not hesitate to contact us should you have any queries.

Christer Lundberg
Global Sustainability & QMS Manager at Envac AB

Our sustainability journey

This is Envac's second Sustainability Report. In this year's report, we have broadened the scope of our reporting by adding a region – South Europe & Americas.

Our thorough work last year to understand our sustainability impacts, stakeholder interests and our most material topics helped us to set ambitious targets and plan our sustainability work going forward. We now have long-term targets approved by our Global Executive Board (GEB) for our 'Higher purpose' and 'Business responsibility' topics.

Our prioritised sustainability topics

Envac's four Business Strategy Topics reflect the positive sustainability benefits of our products and services. The topics were identified based on Envac's strategic business targets and are a natural part of our daily business.

Envac's three Business Responsibility Topics define our responsibility as a business partner – to guide our behaviour and how we operate our business. Taking care of our employees, being honest and transparent towards our business partners, and treating everyone as an equal and with respect is key to be considered a serious business partner.

Our prioritised sustainability topics

Minimise environmental impact

Cost efficiency

Added value

Safe & user friendly system

Read more about our Business Strategy Topics

Our prioritised sustainability topics

Working conditions

Fair & ethical business

Diversity & inclusion

Read more about our Business Responsibility Topics

Our higher purpose targets

Scope 2 & 3
reporting by 2024.

<100
kWh/tonnage waste collected when operating customer sites by 2030.

CO₂
neutral operations by 2030.

Increase number of Envac system users with
25%
by 2025.

50%
of all new Envac installations in 2023 shall have ReFlow.

90%
of upgraded installations shall have ReFlow by 2027.

Our business responsibility targets

Our top safety target - zero accidents.

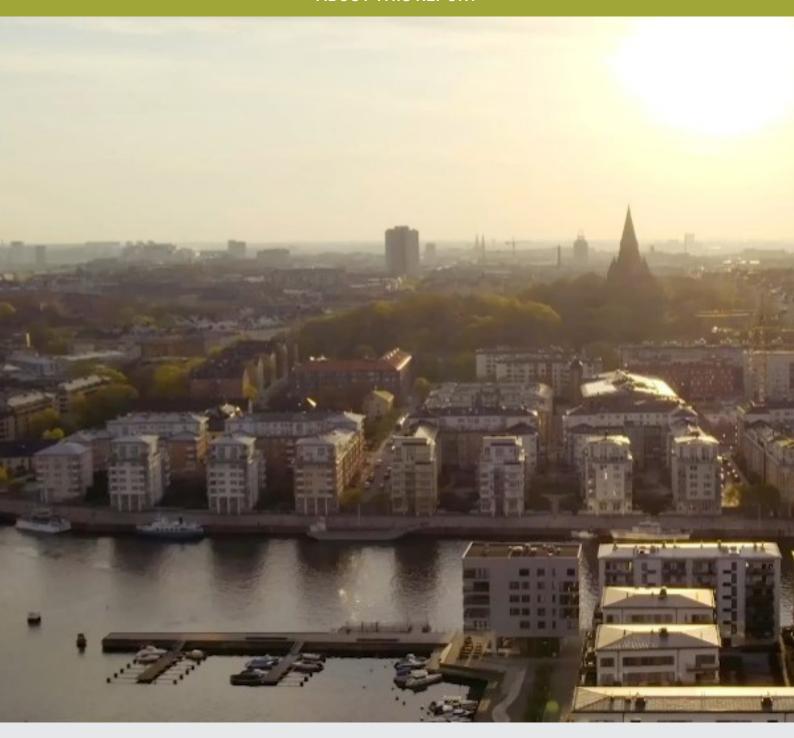Increase Employee Net Promoter Score with
>15%
by 2025.

100%
of employees trained in our Code of Conduct by 2023.

100%
of key suppliers signed up to our supplier Code of Conduct by 2023.

Our targets are ambitious and will be challenging to achieve. As the level of sustainability maturity differs between our regions, our next step is to harmonise our sustainability work around the world. At Group level, more resources have been allocated to coordinate this work and drive progress together with our regions.

Our short-term work is described in more detail in our Business Strategy Topics and Business Responsibility Topics.

Value chain stakeholders and materiality

This report is based on our value chain, stakeholder interests, risks & opportunities, and prioritised topics from 2020.

Valuable input from the addition of the South Europe & Americas region in this report also confirmed that our materiality work last year remains valid and no changes to our value chain stakeholders and materiality was required for this year's report.

Our prioritised stakeholders

- Customers
- Cities/Communities
- Building owners
- City developers
- End users
- Employees
- Suppliers

Value chain and risks and opportunities

R&D

In our product development phase, we develop new products and improve existing products. The products need to be designed to have the end user in mind. On top of that we need to find the right quality of products to make sure they are resilient and have the lowest cost to make it cost effective for our customers.

At the same time we need to know that the materials in our products are safe to use for the environment and raw materials are collected in a fair and ethical way.

Identified risks

- Cost/quality balance
- Environmental design
- Design for user experience
- Material sourcing

Opportunities

- Minimise environmental impact
- Cost efficiency
- Safe & user friendly systems

Risk mitigation and opportunity enhancement policies and procedures

- Minimise environmental impact
- Cost efficiency
- Safe & user friendly systems

Supply

In our supply chain we need to find the best suppliers that will help us to deliver high quality products to our customers. This also involves setting high standards for our company when it comes to social and environmental criteria. We need to make sure that our suppliers follow our expectations within environmental and social impact. It can also be important to know that the raw materials in our products are sourced in a fair and ethical way.

Identified risks

- Supplier partnership
- Transport efficiency
- Supplier environmental impact
- Supplier social impact
- Material sourcing

Opportunities

- Fair and ethical business
- Diversity and inclusion
- Minimise environmental impact

Risk mitigation and opportunity enhancement policies and procedures

- Supplier evaluation
- Global procurement policy

Project installation

Our customers have high demands in terms of environment, OHS and other social criteria. We have the processes to manage and meet these requirements when we deliver and install an Envac system.

Cost efficiency in project delivery and making sure we deliver on time is crucial for the continued success of our business and customer satisfaction.

An installation requires a lot of physical and manual work with associated OHS risks. We primarily use subcontractors but in some cases our own employees do the job. Either way, we ensure high standards of OHS.

Identified risks
- Cost-efficient projects
- On time project delivery
- Customer project environmental and social requirements
- OHS practices
- Partnership with subcontractors

Opportunities
- Cost efficiency
- Working conditions
- Minimise environmental impact

Risk mitigation and opportunity enhancement policies and procedures
- Global project procedure
- Regional/Local project processes
- Regional/Local OHS policies and procedures
- Subcontractor agreements

Operation & maintenance

An Envac installation can be in operation for decades. Our first and oldest system was installed in 1961 and is still up and running.

In order to ensure optimal operation, an Envac system needs to be maintained. Our team of service technicians provide such services on a daily basis. While ensuring a system operates optimally, they work with safety in mind and travel between sites in an energy efficient way.

Safety is crucial when a system needs new parts or is decommissioned. For instance, we have very old installations where we need to consider the kinds of material the building contains before we start to remove an old system.

Identified risks
- OHS practices
- Operating efficiency
- Route planning
- Fuel usage
- End of life practice

Opportunities
- Safe and user-friendly systems
- Working conditions
- Minimise environmental impact

Risk mitigation and opportunity enhancement policies and procedures
- Regional/Local O&M process
- Regional/Local OHS policies and procedures

General policies & procedures

Code of Conduct
Global Quality Manual
Global Environmental Policy
Global OHS Policy

Higher purpose

Minimise Environmental impact

Prioritised materiality topics
Emission management
Energy efficient systems

Materiality topics
Recycling rate
Heavy traffic reduction
Substances in material/product
UN SDG,s − 12 & 13

Non-materiality topics
Transport efficiency
Business trips
Waste management(Internal)

Cost efficiency

Prioritised materiality topics
Emission management
Energy efficient systems

Materiality topics
Quality of material/product
Resilient system
UN SDG,s − 9

Non-materiality topics
Back-office efficiency

Added value

Prioritised materiality topics
Operational efficiency
Energy efficient system

Materiality topics
Recycling rate
Heavy traffic reduction
Substances in material/product
UN SDG,s − 12 & 13

Non-materiality topics
Transport efficiency
Business trips
Waste management(Internal)

Safe & user friendly system

Prioritised materiality topics
Emission management
Energy efficient systems

Materiality topics
Recycling rate
Heavy traffic reduction
Substances in material/product
UN SDG,s − 12 & 13

Non-materiality topics
Transport efficiency
Business trips
Waste management(Internal)

Business responsibility

Working conditions

Prioritised materiality topics
OHS practices

Materiality topics
UN SDG,s – 8

Non-materiality topics
Attract & retain talent

Fair & ethical Business

Prioritised materiality topics
Fair business practices

Materiality topics
UN SDG,s – 16

Non-materiality topics
Attract & retain talent

Diversity & Inclusion

Prioritised materiality topics
Fair business practices

Equal opportunities & diversity
UN SDG,s 5 & 10

Non-materiality topics
Attract & retain talent